ServQuest, Visual Dispatch, and MiniMate

Product Description

ServQuest is a sophisticated, reliable and comprehensive Route Accounting Software designed to support sales, delivery and service operations. ServQuest is the intermediary between mobile operations and accounting. It serves the function of planning, organizing and reporting. Key features include CRM call centers, scheduling, route book, quick service ticket, route optimization, DSD analytics, equipment management, tank tracking, inventory control, truck replenishment and KPI reporting. ServQuest is flexible, easy-to-use and proven to increase operational efficiency.

Visual Dispatch is a graphic planning and accountability tool designed for dispatchers and route managers. It is a visual representation of tickets for the day, week or month. Planning is easy with custom views, color-coded tickets and drag-and-drop resequencing. Map optimization allows for quickest drive time, saving fuel and increasing route capacity. Mobile worker accountability is increased by live daily progress including total drive time, total ticket time and alerts after completing stops. Last minute tickets are easily assigned to the closest driver, technician or salesperson.

MiniMate is an Android software solution for pre-order delivery, route sales and equipment service. This powerful application, available on smartphones and tablets, streamlines mobile operations and eliminates paper trails. MiniMate presents drivers, technicians and salespeople with the route plan, truck load, delivery information, sales tools, service requests and equipment history. It features options to collect payments, capture signatures and print/email invoices. Other functionalities include inventory control, barcode scanning, picture attachments, site surveys, asset exchanges, lot control, DOT inspections and physical count.

Company Profile

Advantage Route, Inc. is a leading developer of operational software for route sales, pre-order delivery, and equipment service. Through three CRM platforms – ServQuest, RMA, and Advantage™– deployed on desktop, web, and mobile applications, Advantage Route enables customers to plan, optimize and execute their business operations with effectiveness, efficiency and proven technologies for continued growth and success. Complete with patented mobile apps, its technology powers a broad range of industries with mobile employees. Advantage Route's platforms have seamlessly integrated with AccountMate's financial software for over 20 years.

Third party software included on this site has not been tested and is not endorsed by AccountMate Software. Technical support, warranties, and compatibility are the responsibility of the issuing company.

KEY FEATURES

- **Route Book Schedules / Next Gen Sales Order -** Never miss a recurring customer visit again, assign frequency and day-of-week for tickets to automatically generate
- **Inbound/Outbound Call Center Dashboards -** Increase awareness of product and service offerings
- **Dispatch Board and Route Optimization -** Maximize profit from efficient utilization of mobile employees
- **Service and Equipment Management -** Keep record of a customer's equipment by serial number
- **MiniMate on Smart-phones and Tablets for sales, delivery, and equipment service -** Sales people in the field can take orders

PRODUCT COMPATIBILITY

AccountMate SQL and Express versions 7 - current

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PRODUCT LINKS

Product Information
Product Demo
Other VSP Products
ServQuest POS